

**Gregg A. Gehman, Jr.**  
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## **Work Experience**

### **Nike - Bethlehem, PA**

**Production Support Engineer – Warehouse Controls Systems**

*November 2021 – Current*

On-site role focused on multi-site warehouse controls systems administration for Nike's fleet of North American distribution centers. WCS supports the operation of automated movement systems such as Wynright, TKO, BEUMER, and Honeywell. On a day-to-day we handle from mission critical to low impact incident management to resolution. We also handle systems upkeep, problem tracking / root cause analysis, and change management. This role includes administration of Windows, Linux, and Unix servers while also utilizing an understanding of many diverse technology skill sets and automated movement systems logic. Data analysis using SQL. Scripting to automate tasks using Python, PowerShell, and Bash. ITIL based work-flow using ServiceNow.

### **Zulily - Bethlehem, PA**

**Technology Support Engineer II**

**Technology Support Engineer I**

*June 2020 – October 2021*

On-site role supporting a local fulfillment center and global/remote corporate office. Windows based workstation deployments and patching using Microsoft SCCM / Intune and PDQ. Zebra mobile devices and Zebra printer deployment and management. Windows server maintenance and patching. VMware Horizon VDI support. Daily usage of Active Directory, DNS, DHCP, WSUS, and SCCM. Azure AAD and Office365 User administration. Linux deployments and maintenance using Ansible. Gitlab code management.

### **Flexential - Allentown, PA**

**Datacenter Technician I (TAA1)**

*July 2019 - June 2020*

On-site data-center technical assistance center associate. Monitored and maintained on-site data-center server, storage, network devices. Monitored HVAC and power systems. Correction of hardware and OS faults in customer and internal environments. Installation and removal of physical hardware. Internal and external customer incident management and resolution.

### **Reeb Millwork - Bethlehem, PA**

**CDL A/B Driver**

*February 2019 - July 2019*

Direct customer facing role visiting 12 or more customers daily. Ensured customer expectations aligned with delivered products. Operated class A and class B commercial vehicles locally (PA, NJ, CT, NY) delivering premium millwork products on a daily rotational route.

### **Enter.Net - Allentown, PA**

**Network / Systems - Support**

*September 2017 - October 2018*

Linux and Windows server administration. Email and phone based client support. Administration of internal network. Deployment and administration of employee Mac and Windows devices.

## **Walmart Logistics DC 7030 - Pottsville, PA**

**Quality Assurance / Safety Team Associate**

*August 2015 - September 2017*

Maintained computerized inventory in refrigerated/frozen/dry warehouse / Audited outgoing freight for accurate quantity and quality / Created and sent accurate daily reports.

## **Education Details**

### **Bachelors - Network Operations and Engineering, Western Governors University**

*June 2022 - Current*

*70 of 115 credits completed or 59% complete.*

*Estimated graduation year of 2026.*

### **General Education, Tamaqua Area High School**

*August 2011 - June 2015*

## **Certifications**

### **ITIL v4 Foundation**

*October 2019*

### **CompTIA A+**

*Credential ID: NWEZ06511E417S6*

*November 2022*

### **CompTIA Network+**

*Credential ID: 1PTG4ECRK211QV96*

*September 2023*

## **Lab Environment**

VMware ESXI 7.x , vCenter 7.x , Horizon 8.x, Windows Server 2016+, RHEL and Debian Linux. Proxmox/KVM. Truenas/ZFS. Kubernetes/Docker. Gitlab CI/CD. Ansible, python, bash, PowerShell automation.